



Columbus • Boston • Greensboro • Jacksonville • Memphis • Portland

Seasonal Customer Care Advocate

For over 75 years, Gardner has been one of the largest family-owned Outdoor Power Equipment and Engine distributors in the nation. We're enthusiastic about developing new opportunities in new territories and market segments. Our success is built by developing the best and brightest, where you're part of the Gardner family, not just an employee. You'll find our values of Service, Trust, People, and Integrity at the heart of everything we do.

We Want a Great Call Center Team Member

Do you enjoy a fast pace and providing an exceptional experience? We have an available seasonal customer service position entering orders from our dealers on the phone, through chat, and email.

Desired Characteristics

- Detail-oriented, accurate, efficient, and consistent in following processes
- Strong research skills
- Sense of urgency with a strong desire to succeed
- Work effectively independently and within a team

Essential Duties

- Assist dealers in parts look-up and entering orders
- Accountable for inputting orders accurately, timely, efficiently, and for notating accounts appropriately
- Own the customer experience by cultivating productive relationships with them along with internal teams to ensure all needs are addressed

The shift is Mon-Fri, 8am-5pm PST - weekends free and working remotely is an option!

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