

Qualifying parts orders exceeding \$300 and shipped small package, can deduct the \$30 freight charges when the invoice is paid on or before its due date and if account is current. Your Full Freight Allowed (FFA) amount is calculated and provided on your monthly statement. No FFA discount will be allowed on payments received after the due date. Qualifying Credit Card orders exceeding \$300 will be shipped freight prepaid plus a \$2.50 handling and 2.5% surcharge on total \$ billed per invoice.

Engines, short blocks, whole goods, oil and certain bulk items will be shipped as a separate order. These will be charged actual shipping charges and are not included in our flat rate freight or FFA programs.

Gardner-Salem reserves the right to ship all orders by the carrier of our choice. Actual shipping charges apply for those who choose to ship under their own shipping account and are not included in our FFA program.

ORDER TYPE	RATE	FULL FREIGHT ALLOWED (FFA)
Standard Parts Order (Over \$300 <u>and</u> shipped small package)	\$30.00 Freight + \$2.50 Handling	Allowable Freight with qualifying order
Standard Parts Order (Under \$300)	\$30.00 Freight + \$2.50 Handling	Does not qualify

BACKORDER POLICY

Backorders are orders for any parts not currently on-hand. A backorder that is part of an original order that does not merge with another order will not have additional handling charges and will qualify for allowable freight, regardless of original order value. If a single-item order is backordered, it will not be allowable freight.

Once available, these items will ship:

- With your next order or
- Ship automatically when the value of the backorders reaches \$50

DIRECT-SHIP AND EMERGENCY ORDERS

- A Direct-Ship is any order shipped from a warehouse other than Gardner-Salem.
- Emergency orders are shipped Next-Day Air or Second-Day Air. Emergency orders and Direct Shipments are non-cancellable.

Please be advised that many manufacturers add handling charges or have minimum emergency order requirements that can increase your costs. Their actual shipping charges will be applied and are not included in our FFA or flat-rate freight programs.