



SERVICE COORDINATOR

Do you have experience troubleshooting and repairing outdoor power equipment? Do you get satisfaction helping solve problems? Do you enjoy advocating for your customers?

We Need a Service Coordinator for Gas & Diesel Engines and Parts

This role spends 80% of their time working directly with customers over the phone, taking orders, providing customer support, and troubleshooting technical issues. The other 20% of the time is spent coordinating post-sales support with manufacturrurs, such as parts rework in the field, finding and signing servicing dealers, and creating trainings for manufacturer initiatives.

Desired Characteristics

- Problem-Solver - Loves solving problems and finding lasting solutions
- Lifelong Learner - Eager to learn new things, embrace change, and teach others
- Engaging and Energetic - Effortlessly builds lasting relationships; leverages interpersonal skills to overcome objections

Key Qualifications

- Public speaking is required; strong oral and written communication skills in English
- 2+ years Outdoor Power Equipment troubleshooting and diagnosis
- 1+ years in a customer-facing role
- Proficient with MS Office Suite (Outlook, Word, Excel, PowerPoint, etc.)
- Must be able to travel infrequently (as-needed)

Compensation

Hours are between 8-5, Monday through Friday. We offer competitive pay, \$22-\$27/hour for this position, that rewards skill sets. This position includes a full benefits package with Medical, Dental, and Paid Time Off, a 401(k) match, incentive compensation, and a Dream Manager program (ask us about it!).

Ready to take the next step? **Send a resume to jobs@pesnet.com.**

If you'd like to get to know us better, please check out our website: pesnet.com



Kelly & Pete Yunker
Owners

OUR VALUES SET US APART

- Listen Generously
- Speak Straight
- Be "For" Each Other
- Honor Commitments
- Work/Life Balance
- Humor



PES Warehouse
Salem, OR