



We are a dynamic, family-owned distributor located in Salem since 1979. We are looking for highly motivated and passionate people to add to our team!

**Our core values are:**

- Listen Generously
- Be “For” Each Other
- Work/Life Balance
- Speak Straight
- Honor Commitments
- Humor

## Service Coordinator (Diesel)

Do you have experience troubleshooting and repairing diesel and gas engines? Do you get satisfaction helping solve problems? Are you proactive, looking several steps ahead to find solutions?

If so, you might be the diesel service coordinator we are looking for! This person will work directly with our dealers as a technical resource for diesel and gas engines in the outdoor power equipment industry. This role assists dealers over the phone in troubleshooting and diagnosis for warranty repair, and also conducts training classes to educate dealers on new products and service bulletins.

## Desired Characteristics

- Urgent, with a strong desire to succeed, working independently and within a team to find solutions for our customers
- Naturally curious, a problem solver, who can uncover opportunity
- Detail-oriented, accurate, and consistent in following processes
- Efficient and productive, with experience in continuous improvement
- Strong sense of ownership and personal accountability



## Essential Duties of the Service Coordinator (Diesel)

- **Provide Technical Support** – serve as the technical resource for diesel and gas engines, provide warranty support
- **Conduct Training** – develop and conduct technical training classes for our dealers
- **Promote PES Products** – actively engage dealers and manufacturers to build relationships that demonstrate value and increase loyalty

## Key Qualifications & Experience

- Public speaking is required. Strong oral and written communication skills in English
- 2+ years diesel engine troubleshooting and diagnostic experience, including CANBUS systems
- Must be able to travel 30%+ time, primarily September - February
- Proficient with MS Power Point, Outlook, Word, & Excel

## Compensation and Hours

This is a full-time position, Monday through Friday. We offer benefits and competitive pay. Plus, PES is a great place to work!

**If you have the passion, drive, and experience for this exciting opportunity, we would love to hear from you!**

Please email a cover letter and resume to [jobs@pesnet.com](mailto:jobs@pesnet.com) with a description of your strengths and why you think you align with the specific characteristics of this position.