



We are a dynamic, family-owned distributor located in Salem since 1979. We are looking for highly motivated and passionate people to add to our team!

Our core values are:

- **Listen Generously**
- **Be “For” Each Other**
- **Work/Life Balance**
- **Speak Straight**
- **Honor Commitments**
- **Humor**

At PES, you have opportunity apply your strengths and make an impact. You are valued as a member of a growing, innovative company.

Customer Advocate

Do you enjoy a fast pace and helping people? We have a seasonal customer service position available. The Customer Advocate provides an exceptional experience assisting our dealers on the phone.

Desired Characteristics

- Urgent, with a strong desire to succeed, working independently and within a team
- Naturally curious, a problem solver, who can uncover opportunity
- Detail-oriented, accurate, and consistent in following processes



Essential Duties of the Customer Advocate

- **Own the customer experience** – accountable for actively listening to customers, providing single-contact resolution, and communicating with peers to share information and issues
- **Promote PES products** – accountable for promoting PES products to dealers and collaborating with the Territory Manager to increase sales
- **Data Entry** – accountable for inputting orders accurately, timely, efficiently, and for notating accounts appropriately

Key Qualifications & Experience

- Strong oral and written communication skills in English and Spanish
- Ability to calculate figures such as discounts, margin, and percentages
- Correct and fast data entry

Compensation and Hours

This seasonal position is full-time, Monday through Friday, with the possibility of becoming permanent at the end of our busy season. We offer competitive pay at \$14.50 an hour.

If you have the passion, drive, and experience for this exciting opportunity, we would love to hear from you!

Please email a cover letter and resume to jobs@pesnet.com with a description of your strengths and why you think you align with the specific characteristics of this position.